

# SUSQUEHANNA REGIONAL TRANSPORTATION AUTHORITY

## Unaudited Financial Statement & Statistical Notes for September 2024

The financial statements enclosed with these notes, are as of September 30, 2024. Marking the third month of fiscal year 2025 and the end of the first quarter. These statements present a comparison with the approved budget for the fiscal year 2025 and a year-to-date comparison to the previous year.

### ➤ Ridership

Year to date comparisons to the prior year are as follows:

- Fixed Route: 3% increase in ridership compared to the same month of the previous year.
- Paratransit: 8% increase over last year.
- Commuter Express: 5% year to date increase over last year.
- Microtransit: 10% adjusted increase in ridership compared to the same period last year.

### Revenue

- September Year to Date Grant and Contract Income is \$1.2 million less than budget because less subsidy has been required than the budget anticipated.

### Expense

- Year to Date Total Expenses are \$375 thousand less than budgeted.
- The number of unfilled positions was reduced by 14 since last month to 49 which is 7% (down from 9%) of total Approved Positions. 11 of the 14 fewer open positions are due to reductions in approved positions. The biggest reduction (9) is the result of a reevaluation of staffing needs in the Dauphin Paratransit Division based on recent trip demand.

### Reserves

- The Authority cash balance is consistent with its target to have 180 days cash on hand. State Operating funds have been fully released to the Authority.

### Line of Credit

- There were no draws on the organization's lines of credit.

### Capital Expenditure (over \$50,000)

- Paving of CDH bus barn floors \$100,000
- Shop Equip - \$133,800
- Computer Equip - \$83,570
- 1 Paratransit Vehicle - \$140,841

### Featured Information

- **October is Cybersecurity Awareness month. During the last 6 months rabbittransit has been focusing on educating employees to avoid malicious emails. This education has included**



**Susquehanna Regional Transportation Authority  
Income Statement**

For The Period Ended September 30, 2024

	Period To Date		Year To Date		Budget Variance	Year To Date September 30, 2023
	Actual	Current Budget	Actual	Current Budget		
REVENUE						
Operating Revenue	\$ 2,329,051	\$ 2,101,098	\$ 6,284,988	\$ 6,303,294	\$ (18,306)	\$ 5,755,983
Grant/Contract Income	\$ 2,705,059	\$ 3,186,400	\$ 8,376,873	\$ 9,559,200	\$ (1,182,327)	\$ 8,290,943
<b>TOTAL REVENUE</b>	<b>\$ 5,034,110</b>	<b>\$ 5,287,498</b>	<b>\$ 14,661,861</b>	<b>\$ 15,862,494</b>	<b>\$ (1,200,633)</b>	<b>\$ 14,046,927</b>
Wages	\$ 2,030,653	\$ 2,286,527	\$ 7,055,660	\$ 6,859,581	\$ (196,079)	\$ 6,185,131
Benefits	\$ 1,270,894	\$ 1,398,223	\$ 3,677,694	\$ 4,194,669	\$ 516,975	\$ 3,461,112
Services	\$ 347,654	\$ 288,052	\$ 848,800	\$ 864,156	\$ 15,356	\$ 688,527
Fuel	\$ 367,431	\$ 430,052	\$ 1,231,349	\$ 1,290,156	\$ 58,807	\$ 1,344,035
Tires	\$ 32,119	\$ 26,500	\$ 67,868	\$ 79,500	\$ 11,632	\$ 70,819
Materials and Supplies	\$ 215,985	\$ 145,708	\$ 439,989	\$ 437,124	\$ (2,865)	\$ 347,413
Utilities	\$ 94,772	\$ 120,015	\$ 267,822	\$ 360,045	\$ 92,223	\$ 269,494
Casualty and Liability Costs	\$ 197,605	\$ 143,746	\$ 424,627	\$ 431,238	\$ 6,611	\$ 422,204
Purchased Transportation	\$ 505,541	\$ 342,525	\$ 1,192,997	\$ 1,027,575	\$ (165,422)	\$ 939,937
Miscellaneous Expenses	\$ 57,657	\$ 58,792	\$ 122,138	\$ 176,376	\$ 54,238	\$ 149,080
Leases and Rentals	\$ 50,687	\$ 11,500	\$ 69,624	\$ 34,500	\$ (35,124)	\$ 35,271
Passed Through Expenses	\$ 56,359	\$ 35,859	\$ 89,380	\$ 107,577	\$ 18,197	\$ 133,906
<b>TOTAL EXPENSES</b>	<b>\$ 5,227,357</b>	<b>\$ 5,287,499</b>	<b>\$ 15,487,948</b>	<b>\$ 15,862,497</b>	<b>\$ 374,549</b>	<b>\$ 14,046,928</b>
TOTAL NON OPERATING GRANT INCOME **	\$ 571,884	\$ 520,957	\$ 1,627,471	\$ 1,562,871	\$ (64,600)	\$ 971,538
TOTAL NON OPERATING GRANT EXPENSES **	\$ 581,404	\$ 516,665	\$ 1,635,200	\$ 1,549,995	\$ (85,205)	\$ 955,910
REE/(EER)	\$ (202,768)	\$ 4,291	\$ (833,817)	\$ 12,873	\$ (826,084)	\$ 15,627
CAPITAL REVENUES AND EXPENSES						
Capital Grant Income/(Refund)	\$ 738,185	\$ -	\$ 2,749,061	\$ -	\$ -	\$ 4,379,161
TOTAL CAPITAL REVENUES AND EXPENSES	\$ 738,185	\$ -	\$ 2,749,061	\$ -	\$ -	\$ 4,379,161
REE/(EER)	\$ 535,417	\$ 4,291	\$ 1,915,244	\$ 12,873	\$ (1,902,371)	\$ 4,394,788
NET REE/(EER)	\$ 535,417	\$ 4,291	\$ 1,915,244	\$ 12,873	\$ (1,902,371)	\$ 4,394,788

\*\*FindMyRide, UMPC, GMCO, ICB, GHP

**Susquehanna Regional Transportation Authority**  
**Balance Sheet**

As of September 30, 2024

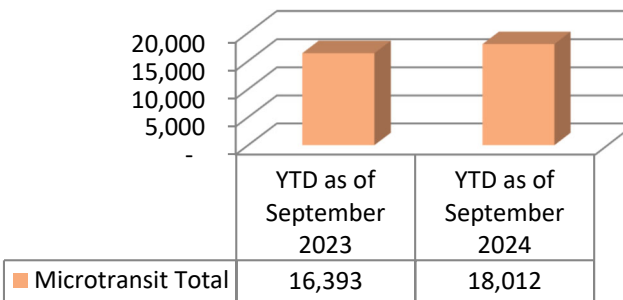
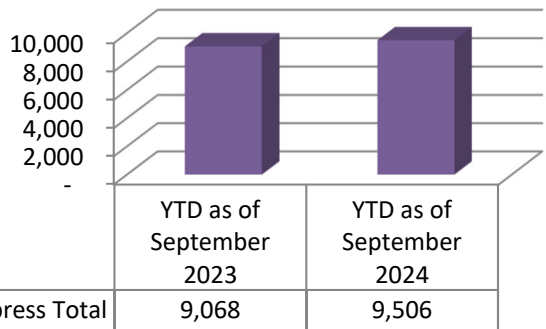
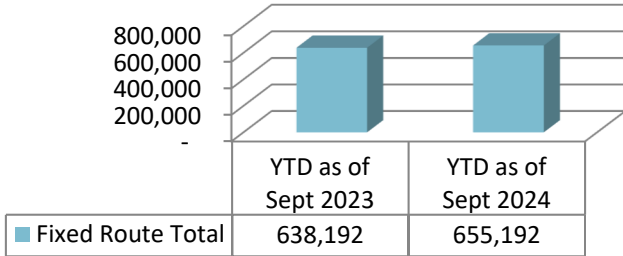
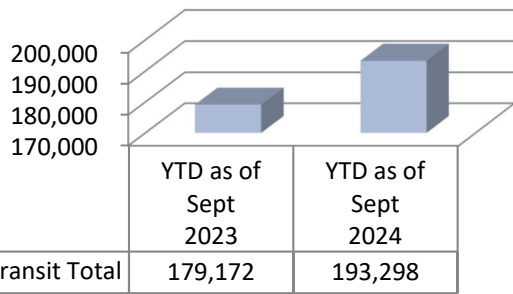
**ASSETS**

CURRENT ASSETS			
	Unrestricted Cash	\$	11,627,779
	Restricted Cash	\$	806,308
	Reserved Cash - Capital Projects	\$	-
	Accounts Receivable	\$	31,442,961
	Materials & Supplies Inventory	\$	1,245,650
	Prepaid Expenses	\$	897,668
	Other Current Assets	\$	-
	<b>TOTAL CURRENT ASSETS</b>	<b>\$</b>	<b>46,020,366</b>
FIXED ASSETS			
	Buildings and Improvements	\$	104,987,062
	Revenue Equipment	\$	62,774,337
	Tools and Equipment	\$	4,584,118
	Accumulated Depreciation	\$	(84,793,559)
	<b>TOTAL FIXED ASSETS (NET)</b>	<b>\$</b>	<b>87,551,959</b>
	<b>TOTAL ASSETS</b>	<b>\$</b>	<b>133,572,325</b>

**LIABILITIES AND NET ASSETS**

CURRENT LIABILITIES			
	Accounts Payable	\$	4,737,434
	Accrued Leave and Payroll	\$	2,332,791
	Accrued Expenses	\$	959,787
	<b>TOTAL CURRENT LIABILITIES</b>	<b>\$</b>	<b>8,030,012</b>
DEFERRED REVENUE			
	Revenue Received in Advance	\$	38,524,219
	<b>TOTAL DEFERRED REVENUE</b>	<b>\$</b>	<b>38,524,219</b>
OTHER LIABILITIES			
	Capital Lease Obligation	\$	-
	Accrued Sick Pay	\$	-
	Current Notes Payable	\$	-
	Consortium Buses	\$	-
	<b>TOTAL OTHER LIABILITIES</b>	<b>\$</b>	<b>-</b>
NET ASSETS			
	Unrestricted Equity	\$	53,430,392
	Restricted Equity	\$	15,520
	Capital Grants	\$	33,572,182
	<b>TOTAL NET ASSETS</b>	<b>\$</b>	<b>87,018,093</b>
	<b>TOTAL LIABILITIES AND NET ASSETS</b>	<b>\$</b>	<b>133,572,325</b>

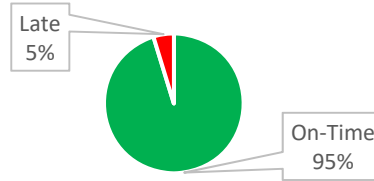
## OPERATIONS – September



## MAINTENANCE – September

### Preventative Maintenance

**\*\*FTA Standard = 80% On-Time**



190 PMs Complete; 9 Overdue

- Adams – 15 Completed; 0 Overdue
- Columbia – 7 Completed; 0 Overdue
- Cumberland – 16 Completed; 0 Overdue
- Dauphin – 27 Completed; 6 Overdue\*
- Franklin – 9 Completed; 1 Overdue\*
- Montour – 1 Completed; 0 Overdue
- Northumberland – 24 Completed; 2 Overdue^
- Perry – 13 Completed; 0 Overdue
- Union/Snyder – 15 Completed; 0 Overdue
- York – 63 Completed; 0 Overdue

\* Short staffed /Addressing backlog  
 ^ Mileage went over while finishing run  
 & Location reports short on vehicles

### Road Calls:

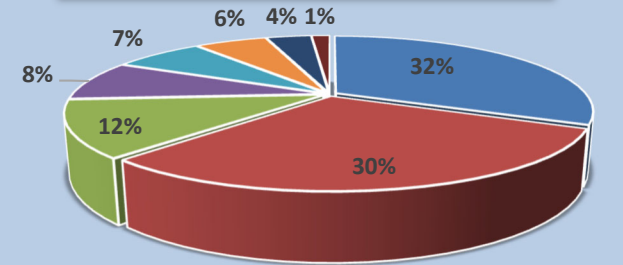
	Sept 2024	YTD FY2025	Sept 2023	YTD FY2024
Mechanical	17	51	11	38
Non-Mech.	6	24	7	25

## SAFETY – September

	Sept 2024	YTD as of Sept 2024	Sept 2023	YTD as of Sept 2023
Preventable	17	50	9	31
Non-Preventable	3	19	11	30
Passenger Injury	2	3	0	5
Employee Injury	3	21	6	17

## CUSTOMER COMPLAINTS – September

Count Distribution By Category  
**142**  
 Complaints/Commendations\*



- Operator Problem
- Service Issue
- Other
- Commendation
- Safety
- Customer Service
- Fare Issue
- Passenger Problem

\*New system implemented January 2024

	Sept 2024	YTD as of Sept 2024	Sept 2023	YTD as of Sept 2023
Total Complaints	142	474	133	392

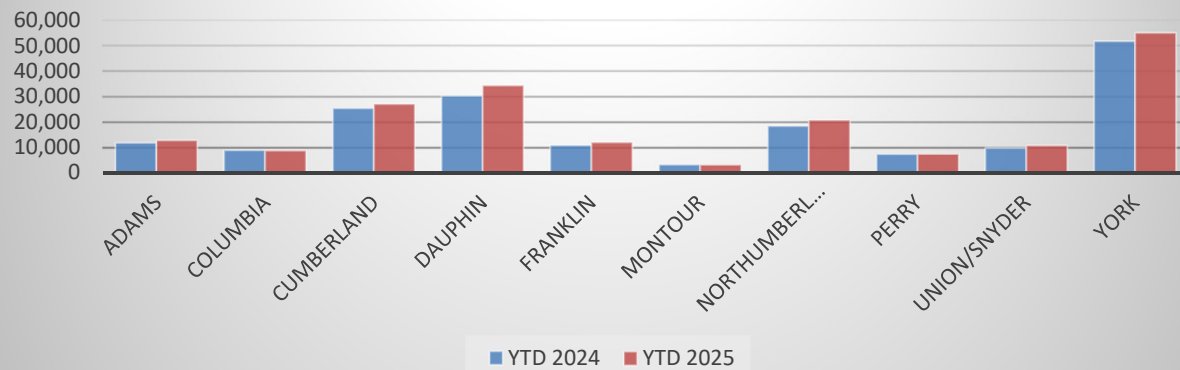
## MARKETING – September

	Sept 2024	YTD as of Sept 2024	Sept 2023	YTD as of Sept 2023
PR Exposures	4	8	3	16
Outreaches	9	17	6	17
Views	113,036	360,754	146,124	445,058
Event Count	304,544	966,240	389,125	1,182,299
Users	21,958	67,417	27,117	78,722
Bikes	3,043	9,482	2,973	8,991

### Paratransit Ridership - YTD

	YTD 2024	YTD 2025
<i>Adams</i>	12,002	12,900
<i>Columbia</i>	9,078	8,947
<i>Cumberland</i>	25,488	27,156
<i>Dauphin</i>	30,382	34,394
<i>Franklin</i>	10,968	12,177
<i>Montour</i>	3,475	3,381
<i>Northumberland</i>	18,537	20,856
<i>Perry</i>	7,558	7,591
<i>Union/Snyder</i>	9,967	10,915
<i>York</i>	51,717	54,981

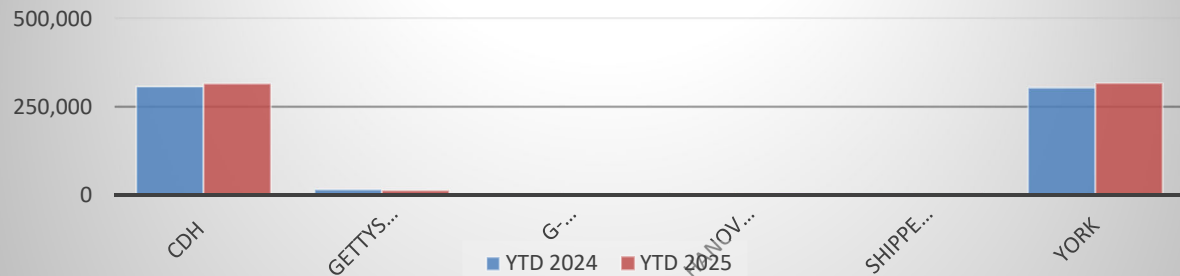
### Paratransit Ridership - YTD



### Fixed Route Ridership -YTD

	YTD 2024	YTD 2025
<i>CDH</i>	307,084	315,304
<i>Gettysburg</i>	17,230	14,672
<i>G-burg/Hanover Connector</i>	2,375	2,184
<i>Hanover</i>	4,996	4,073
<i>Shippensburg</i>	3,085	2,163
<i>York</i>	303,422	316,796

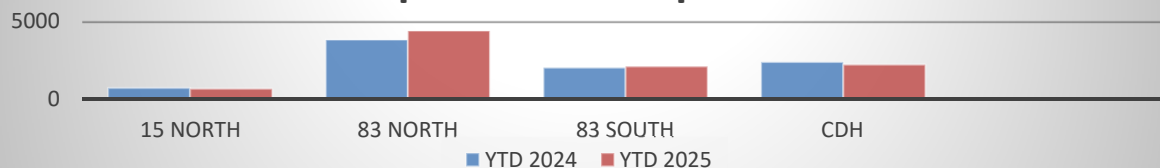
### Fixed Route Ridership - YTD



### Express Ridership - YTD

	YTD 2024	YTD 2025
<i>15 North</i>	759	702
<i>83 North</i>	3,850	4,425
<i>83 South</i>	2,051	2,128
<i>CDH</i>	2,408	2,251

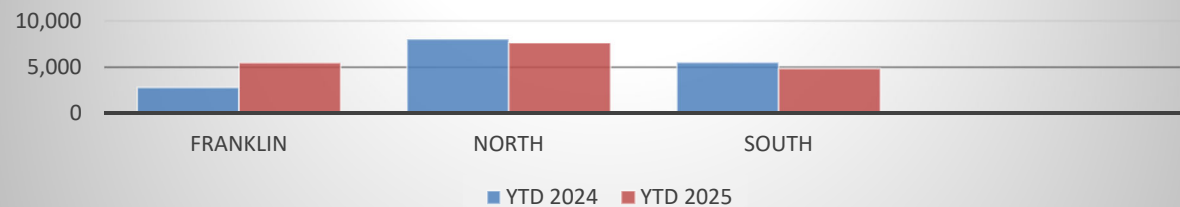
### Express Ridership - YTD



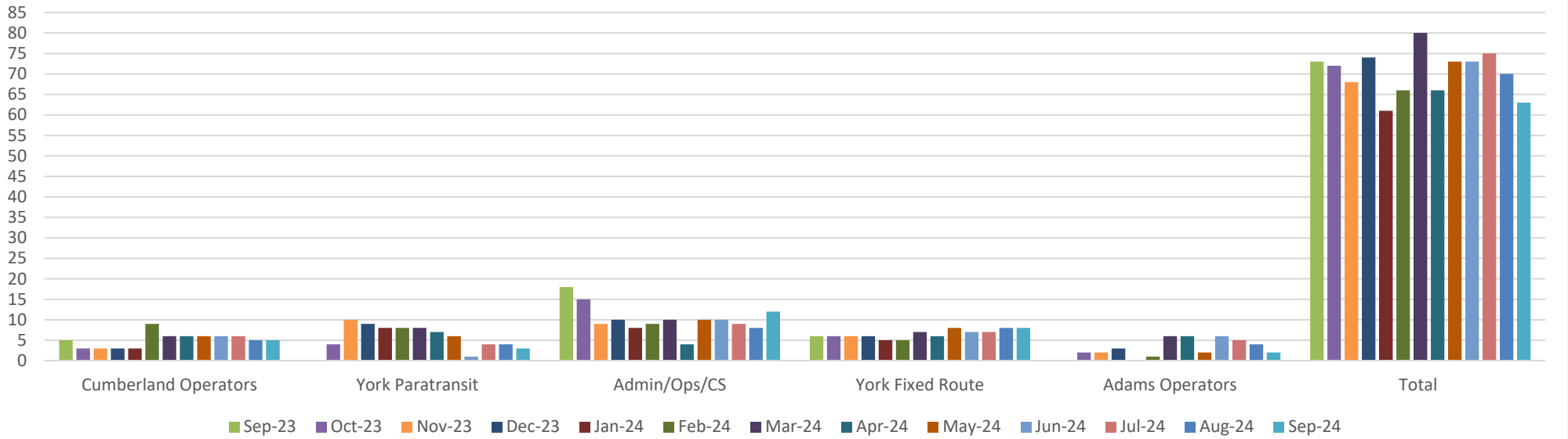
### Microtransit Ridership – YTD

	YTD 2024	YTD 2025
<i>Franklin</i>	2,828	5,489
<i>North</i>	8,041	7,663
<i>South</i>	5,524	4,860

### Microtransit Ridership - YTD



## Top 5 Divisions- Open Positions



<b>October 2024</b>	<b>FMLA/LOA</b>	<b>Approved Positions</b>	<b>Current employees</b>	<b>Number approved openings</b>
<b>Adams Operators</b>	1	30	26	4
<b>Administrative/Operations Support/Customer Service Rep</b>	3	159	147	12
<b>Columbia Operators</b>	-	14	14	-
<b>Cumberland Operators</b>	-	38	33	5
<b>Dauphin Fixed Route</b>	1	91	88	3
<b>Dauphin Info Specialists</b>	-	2	2	-
<b>Dauphin Maintenance (Mechanics, Serviceperson)</b>	1	26	23	3
<b>Dauphin Paratransit</b>	1	22	22	-
<b>Franklin Operators</b>	-	34	31	3
<b>Montour Operators</b>	-	9	8	1
<b>Northumberland Operators</b>	1	31	31	-
<b>Perry Operators</b>	1	22	21	1
<b>Shippensburg Operators</b>	-	2	2	-
<b>Union/Snyder Operators</b>	-	36	34	2
<b>York Express</b>	-	7	7	-
<b>York Fixed Route</b>	1	63	55	8
<b>York Maintenance (Mechanics and Porters)</b>	-	19	17	2
<b>York Paratransit</b>	2	62	57	5
<b>Totals – October 2024</b>	<b>11</b>	<b>667</b>	<b>618</b>	<b>49</b>