

SRTA PWD ADVISORY COMMITTEE

Meeting Minutes

Wednesday, February 19, 2025

Attendance

Roger Jones

Cathy Long

Liz Pabon

Mark Edwards

Vernae P. Shaw

Sherry Welsh

Londa Peterson

Jaritza Nguyen

Joan Myers-Goodman

Carolyn O'Brien

Steve Herman

Roger Jones read a letter of support for a grant through the US DOT Project he wrote on behalf of the committee. It would help in finalizing the resources needed for the new transfer center in Harrisburg.

Update on expanding the committee membership – Mike Begler

Mike offered to draft a letter for recruitment stressing the benefits of attending these meetings and possibly becoming a committee member. The more people that provide insight into the transportation services, the better the chances are for improvement. The next step would be compiling a list of names, organizations and their emails.

Read by Roger Jones in Jeff Iseman's absence:

- Governor Shapiro 2025-2026 state budget proposal from 2/4/25: [Commonwealth Budget | Office of the Budget | Commonwealth of Pennsylvania](#)
- Governor Shapiro on transportation funding (mass transit): [2025-26 Budget | Commonwealth of Pennsylvania](#)
- State budget hearings video links:
 - PA House Appropriations CMTE: [House Committee Meetings - PA House of Representatives](#), and [House Appropriations](#)
 - PA Senate Appropriations CMTE: [Senate Committee Meetings - PA State Senate](#), [Home - Appropriations Committee](#) and [Budget-Hearing-Schedule-2025-26.pdf](#)
 - You will have the opportunity to ask transportation questions regarding these hearings at PennDOT on February 19 & 20, 2025 and possibly PA DHS on March 4 & 5, 2025.
- For Federal issues, some disability programs, including transportation are impacted by the Federal freeze. Medicaid, VR, DOT, Education, DCED and some others which include transportation and community planning /development funds are included. [Explaining the Impact of the Federal Funding Pause on People with Disabilities - AAPD](#)
- [Gov Shapiro Files Lawsuit Trump Admin Unconstitutional Federal Funding Freeze | Commonwealth of Pennsylvania](#)

SRTA Business & Transportation Updates – Sherry Welsh

- The new Fare collection system is scheduled to roll out in May 2025.
- Fare Equity Survey - <https://www.surveymonkey.com/r/JC8HXRC>
- The governor is asking for additional funds to be filtered into transit. Legislators claim they never hear about transit funding, so they don't think it's that important. SRTA is asking riders to reach out to their legislators and tell them why transit is important to them.
- Lemoyne transfer center is in the works. Sherry asked the committee if they prefer Lemoyne transfer center or West Shore transfer center for the name. The committee prefers West Shore transfer center.

CCB quarterly update - Vernea Patterson Shaw

October, November, December 2024:

- 16 new consumers for the MATP program from Upper Dauphin & 351 from Lower Dauphin.
- 228 bus passes issued = 1,681 trips.
- 21,788 trips booked. An average of 346 daily.
- Mileage reimbursement was provided to 155 consumers totaling 4,303 one-way trips.
- Out of county/premium trips: 2,261 total.
- 25,888 incoming and outgoing calls.

Other business:

Advisory committee officer elections are next month.

Permanent/Voting Members

Roger Jones
Mark Edwards
Carolyn O'Brien
Cathy Long
Londa Peterson
Elizabeth Pabon
Marc Roda
Matthew Seeley/Jeff Iseman, PASILC
Eric Orr/Jaritza Nguyen, York CIL
Pam Auer/Josh Willson, CILCP

Advisory Members

Sherry Welsh, SRTA
Damar Lopez, SRTA
Jodi Lubinsky, PA Link to Aging & Disability Resources
Danielle Rudy, PA Housing Finance Agency
Vernea Patterson-Shaw, MATP
Sufyan Baig, MATP
Michael Begler

January 2025 performance metrics were distributed via e-mail prior to this meeting.

Performance Metrics for January 2025

Fixed route ridership Capital Region:

- 92,151 total. 8,505 less riders as compared to 1/2024.

- 55% on time, 23% late, 22% early.

Fixed route ridership York/Adams:

- 99,268 total. 4,556 more riders as compared to 1/2024.
 - 76% on time, 9 late, 14% early.

SRTA Paratransit ridership: 59,247 total trips booked amongst all the counties serviced by SRTA. 1,058 more than in 1/2024.

- No shows. 4,454 total = 54,793 trips completed.
 - 88% on time, 12% late.

SRTA Call Center: This information is not available due to a change in the call center software. The call center data will return next month.

Capital Region complaints: 19 in total, 9 were MATP.

- Late trip, other, accident

SRTA complaints, minus Capital Region, is 69.

- Driver issue, other, CSR issue

SRTA staffing needed:

6 total

Latest number of drivers needed for SRTA buses:

Adams:

- 2 F T Fixed Rout

Cumberland:

- 1 F T Paratransit
- 1 Casual Paratransit

Franklin:

- 2 P T Paratransit

Northumberland:

- 1 F T Maintenance Lead

York:

- 4 Fixed Route
- 1 Paratransit
- 2 Class C Mechanics

Dauphin:

- 3 F T Fixed Route
- 1 P T Fixed Route
- 3 F T Paratransit
- 2 Mechanics 1st Class

Next meeting is Wednesday, March 19, 2025 @ 10:30 on Zoom.

Join Zoom Meeting

<https://us02web.zoom.us/j/89828795138?pwd=yLxLIKMY9Bnp77QApXjcAlwpGYe8PH.1>

Meeting ID: 898 2879 5138

Passcode: 375654 Find your local number: <https://us02web.zoom.us/j/89828795138?pwd=yLxLIKMY9Bnp77QApXjcAlwpGYe8PH.1>

Upcoming SRTA PWD Advisory Committee meetings:

April 16, 2025

May 21, 2025

June 18, 2025

Meeting Adjourn